

Oct 4, 2021

Star Micronics Co., Ltd

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**【Star Micronics Cloud】** Notice of service and website renewal, starting January 2022  
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To our valued customers:

Thank you very much for using our service. We are excited to announce that the services you know and love will be revamped in January 2022. This update will refresh retailer cloud services, as well as include new support services for developers who are creating more intelligent store operation environments.

As we prepare this major update, there are a few dates and changes to keep in mind. Please find further information below (all dates are in Japan Standard Time/JST):

**【Current version of Star Micronics Cloud】**

- Services Offered
  - Services for retailers: "Digital Receipt (\*1)", "Device Status Management", and "Coupon Printing Management"
- Linking Printers to the Cloud
  - Printers communicate with the cloud via software (\*2).
    - \*1: "AllReceipts" will be changed to "Digital Receipt Journal" service from January 2022
    - \*2 Printer drivers, mobile apps, SDKs, etc.

**【New version of Star Micronics Cloud】**

- Services Offered
  - Services for retailers: "Digital Receipt Journal", "Device Status Management", and "Coupon Printing Management"
  - Services for developers: "Device Manager webAPI", and other development support services
- Linking Printers to the Cloud
  - Printers communicate directly with the cloud

With this change, we plan to gradually stop offering services via software (printer drivers, mobile apps, SDK, etc.) in the current version of Star Micronics Cloud.

In addition to the existing services for retailers, the new Star Micronics Cloud will offer development support services for developers, such as the provision of printer information via webAPI. To use the new Star Micronics Cloud service, please check the supported printers and create an account at the new Star Micronics Cloud.

We would like to inform you of our schedule as follows:

**【Schedule】 (JST: Japan Standard Time)**

**■4th, October 2021 (JST)**

- New account applications are no longer accepted for the current version of Star Micronics Cloud
- Gradually terminating software support for the current version of Star Micronics Cloud. The Support will end with the updated version of the target software. (Please refer to the appendix table for details.)

**■27th, December 2021 (JST)**

- New account The AllReceipts App on App Store/Google Play Store will no longer be available (consumer app)

NOTE: For customers who use the AllReceipts function with the printer driver or other apps such as PassPRNT or WebPRNT Browser, there is no need to update or change its settings in order to keep using the physical receipt print function with your printer. The QR code at bottom of the receipt for scanning the digital receipt will continue to be printed, however, after December 27, 2021, that QR code is no longer enabled for the scan from the AllReceipts app (consumer app). We suggest turning the receipt upload function off on each software to remove this QR code from the receipt prior to this date.

**■6th, January 2022 (JST)**

- Launch of the new Star Micronics Cloud
- Renew the website and services for dealers and launch services for developers.

New Star Micronics Cloud are support for the following printers and future new products

Supported printers
mC-Print2 series with firmware ver.3.xx or later (Scheduled for release in January 2022)
mC-Print3 series with firmware ver. 3.xx or later (Scheduled for release in January 2022)

Firmware ver. is not fixed yet

- Digital receipt service will be changed to digital journal management service in the current version of Star Micronics Cloud. (Registered users of the current version of Star Micronics Cloud can continue to use the service.)

**■28th, September 2023 (JST)**

- End of service in the current version of Star Micronics Cloud

NOTE: To keep using PromoPRNT service after September 28, 2023, please create a new account on the new website that is planned to launch in January 2022. We will announce the new website once it is ready.

Star Micronics Cloud will continue to work to improve our services to our customers. We are grateful for your understanding and cooperation.

Yours sincerely,

□Appendix: Details of software support with the current version of Star Micronics Cloud

- Software list that will no longer be work with the current version of Star Micronics Cloud

Printer driver		
StarPRNT for mCollection V2.3or later	mPOP, mC-Print series	Updated in 4Q 2021
StarPRNT for Portable V2.3 or later	SM-T, SM-S, SM-L series	We will inform you separately.
StarPRNT for SK V1.2or later	SK series	We will inform you separately.
CUPS for Mac V4.8 or later	TSP100, TSP650, TSP700, TSP800, FVP10, mPOP, mC-Print, SM-S, SM-T, SM-L series	Updated in 4Q 2021
Mobile apps		
PassPRNT V2.5or later	iOS, Android, and Windows version	Updated in 4Q 2021
StarwebPRNT Browser V3.7.0 or later	iOS, Android version	Updated in 4Q 2021
SDK		
StarPRNT SDK V5.15.0or later	iOS, Android, and Windows version	Updated in 4Q 2021

- Software that allows to use the current version of Star Micronics Cloud until September 28, 2023. (The digital receipt service "AllReceipts" is not available from this update.

Printer driver		
futurePRNT V7.6	TSP100II, TSP100IIIseries	Updated in 4Q 2021
StarPRNT V3.8or later	TSP650, TSP700, TSP800, FVP10 series	We will inform you separately.

\*The above software support schedule is subject to change, so please check

<https://www.starmicronics.com/support/> at any time.